

ON-LOAN ROUTER RECONFIGURATION FORM

Customer Information

Company Name: _____

BR No.: _____ Account No.: _____

Tel No.: _____

Service Subscribed: Single Access Multi Access

(Please select as appropriate) Always-On Broadband Internet Access Premier Multi Access

Dedicated Internet Access Metro-Internet Access

Administrative Name: _____

Technical Name: _____

Tel/Mobile: _____ Fax: _____

Tel/Mobile: _____ Fax: _____

E-mail Address: _____

E-mail Address: _____

Service Details

Service Request Date:² _____

(Please select as appropriate)

Additional IP request No. of IP request _____ *(for AO only) * please attach Network Plan for request.*

Static Route Configuration Network/Host IP Address: _____

(Not offer to MA)

Subnet Mask: _____

Next Hop Gateway: _____

NAT/PAT Configuration Private IP/IP Range: _____

Public IP/IP Range: _____

Router IP Modification Original IP: _____ Subnet Mask: _____

New IP: _____ Subnet Mask: _____

Access Control List Configuration *(Please select as appropriate)*

(Not offer to MA and PMA)

Deny Permit

Source Network/Host IP Address: _____ Subnet Mask: _____

Source Port Number/Application, if any: _____

Destination Network/Host IP Address: _____ Subnet Mask: _____

Destination Port Number/Application, if any: _____

Interface to apply the access list: IN OUT *(Please select as appropriate)*

DHCP Configuration

Starting IP: _____ Subnet Mask: _____

Ending IP: _____ Subnet Mask: _____

DNS to be assigned, if any: _____

Port Forwarding *(MA Only)* *(service lead time is 5 calendar days)* **HK\$250 per request**

Wireless - Change SSID or Change Web Key *(SA, MA and PMA)* *(service lead time is 7 calendar days)* **HK\$100 per request**

This service charge does not included wireless client configuration (Please fill in PC Setup Form for client configuration service)

PCCW equipment: (related monthly service charges remain unchange)

By-pass Router Re-Join PCCW Router

By-pass Firewall Re-Join PCCW Firewall

Others, please specify: _____

Remarks: _____



ON-LOAN ROUTER RECONFIGURATION FORM

Company Name: _____

Reconfiguration Charge (Apply to MI/LL)			
	<u>Remote</u>		
Office Hours	HK\$200 per request	<u>On-Site</u>	
Non Office Hours	HK\$400 per request	HK\$2,400 first 2 hours*	
		HK\$3,400 first 3 hours*	
<i>This service charge apply to both Premium Class[#] and Standard Class[^]</i>			
* HK\$1,000 per subsequent hour			
#	Premium Class Bandwidth: 2-10MB; 5-100MB and 5MB-1GB		
^	Standard Class Bandwidth: 3MB; 5MB and 10MB		
Service Subscribed:	<input type="checkbox"/> Remote Router Reconfiguration	<input type="checkbox"/> Premium Class	Bandwidth: _____
<i>(Please select/input as appropriate)</i>	<input type="checkbox"/> On-Site Router Reconfiguration	<input type="checkbox"/> Standard Class	Bandwidth: _____
Reconfiguration Charge (Apply to MA / PMA / AO)			
Office Hours: HK\$250 per request		Non-Office Hours: HK\$500 per request	
<i>Remote Router Reconfiguration is not offer to Multi Access (MA) Service</i>			
Service Hours			
Office Hours		Mon-Fri: 09:00 - 18:00; Sat 09:00-13:00	
Terms & Conditions			
1. Router re-configuration service is only applicable to those on-loan routers with router passwords administered by Hong Kong Telecommunications (HKT) Limited.			
2. Minimum lead time to process application is 5 calendar days.			
3. Hong Kong Telecommunications (HKT) Limited reserves full right to levy special charges for peculiar service requirements where HKT finds it deemed to impose when additional resources are required to command for such servicing			
Fax Numbers For Form Return			
Single Access	26340505	Multi Access	26340175
Premier Multi Access	23662910	Always-On Broadband Internet Access	22504339
Dedicated Internet Access	25197233	Metro-Internet Access	25197233
Personal Data Privacy			
The personal data in this form will be used by Business NETVIGATOR to process and administer your application. Its use shall be subject to the Terms and Conditions of the broadband service you are subscribing and "PCCW PRIVACY POLICY STATEMENT", a copy of which can be accessed at http://www.pccw.com/legal/privacy.html			
Declaration			
I understand that my request is subject to the final approval and at the entire discretion of Business NETVIGATOR as stated. The signing of the request form below constitutes an acceptance of the service Terms and Conditions set out on this form and I accept and fully understand those terms and conditions.			
			Name: _____
			Title: _____
			Date: _____
_____ Authorized Signature & Company Chop			
For Official Use Only			
AM / Salesman Name: _____	Source Code / Staff No.: _____	Segment: _____	BB/CC/GG/CCS/ CSL/Others _____
Tel: _____	Fax: _____		
Approved by: _____	Name: _____	Title: _____	
	Dept: _____	Order Date: _____	