

BUSINESS BROADBAND E-MAIL APPLICATION FORM

Customer Information

Company Name: _____
 BR No.: _____ Account No.: _____
 Contact Person: _____ Contact Tel No.: _____

Administrative Contact Name: _____ Tel/Mobile No.: _____
 E-mail Address: _____ Fax No.: _____

A. New E-mail Registration

(Please note that migration is required if the domain name change from Leased Line to Business Broadband Service.)

The number of characters for an e-mail login should be between 2-15 characters. All characters should be in lower cases. No special characters such as #, \$, * etc is allowed. It should begin with an alphabet. The number of characters for a domain name "login@domain" should be less than 36 characters. The login ID will be auto-assigned if your preference is not applicable. It takes 5 working days to activate E-mail account or roaming service.

	Login ID first Choice <i>(Within 15 characters)</i>	Login ID second Choice <i>(Within 15 characters)</i>	Preferred Alias@domain <i>Example:you@yourdomain.com</i>	EmailFax <i>(Please Tick for activate)</i>	Roaming
1	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
2	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
3	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
4	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
5	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
6	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
7	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
8	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
9	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>
10	_____	_____	_____ @ _____	<input type="checkbox"/>	<input type="checkbox"/>

E-mail Login for activating Admin Function: _____ *(Please fill in Administrative Contact information above)*

Please tick if you are a existing Message@work subscriber.
 ** EmailFax number only apply for Message@work subscriber

B. Existing E-mail Modification

(Please note that migration is required if the domain name change from Leased Line to Business Broadband Service.)

Please tick for the appropriate service required

	Delete	Modify	Activate Roaming	Deactive EmailFax	Deactive Roaming	Login ID	Existing E-mail Address/EmailFax no. <i>(for modification or deletion use only)</i>	New Mail Address/EmailFax no.
							<i>** EmailFax number only apply for Message@work subscriber</i>	
e.g.		√	√			mod001	mod@abc.com.hk	newmail@abc.com.hk
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								

Service Request Date²: _____

For Internal use only

Q1. Is the above login ID related to any service plan of PCCW? e.g. B3, B10 plan of NETVIGATOR	YES	No
Q2. Would you like to terminate those login ID which are not mentioned above ?	[]	[]
Q3. Would you like to change the service plan currently subscribed ?	[]	[]

Please also submit a termination form for termination.

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Company Name: _____

Fax Numbers for Form Return

Please tick for the appropriate service required

Single-Access (SA) - 26340505
Premier Multi-Access (PMA) - 23662910
Metro Internet Access (MI) - 25197233

Multi-Access (MA) - 26340175
Always-on Broadband (AO) - 22504339
Dedicated Internet Access (LL) - 25197233

E-mail/Roaming Service Charge Details

E-mail Service		
	Setup Charge	Recurrent Charge
- E-mail Mapping Modification ¹⁰	HK\$100/FSA	HK\$30/2-login/FSA/month (for SA) HK\$10/login/FSA/month (for MA / PMA) HK\$50/login/FSA/month (for AO / MI / LL)
- E-Mail Mapping Deletion	Free	
- Additional E-mail Login	Waived	
	Onetime Handling Charge	
- E-mail Login Modification ¹¹	HK\$50/FSA	
- E-Mail Login Deletion	Free	
56K Business Dial-up Service		
	Usage Plan	
- 56K Business Dial-up Service	HK\$6/hour/login (max. fee of HK\$138/month)(Pnet charge is excluded)	
Roaming Service ¹⁴		
	Per minute usage plan	
- 56K Roaming Service	HK\$0.6/min (US & Canada); HK\$1.5/min (other countries)	
- China CDMA Roaming Plan	HK\$450/month (24-month contract); HK\$1,200 for CDMA Data Card (all provinces and major cities in China)	
- Global Broadband Roaming Service	HK\$3/min for all countries (Per Minute Usage Plan) HK\$60/hour for all countries (Broadband Usage Plan) ¹⁵	
Message@work Service		
	Setup Charge	
- EmailFax Number Modification	HK\$50/FSA	

Remarks

1. Please submit a supplementary sheet of login ID with authorized signature & company stamp if the number of login ID subscribed is more than 10
2. It takes 5 calendar days to activate E-mail account or roaming service.
3. E-mail mapping fee associated with the migrated domain will be waived.

E-mail Service

4. Free storage of each E-mail login is 10MB for SA / MA / PMA / AO product.
5. The number of characters before @yourdomain of E-mail address should not exceed 16 characters.
6. Each E-mail login will auto activate with NETVIGATOR Wireless Broadband Service and 56K Business 56K Dial-up Service.
7. Maximum Storage per account: 400MB per account.
8. Additional Storage per account: \$20 per MB per month.
9. Mail size for incoming / outgoing e-mail: 10MB per e-mail.
10. E-mail mapping modification charged shall be levied after each FSA enjoyed its first time entitlement.
11. Within package entitlement is free of charge. Exceed package entitlement is covered by monthly rental charge.

NETVIGATOR Wireless Broadband Service

12. Please visit the following link for the prevailing charge:
http://www.biz.netvigator.com/eng/solutions/internet_solutions/netvigator_wireless/wireless.html

Roaming Service

13. A roaming usage charge of HK\$1.5/min will be imposed if the Overseas Roaming Service is used in Hong Kong.
14. PCCW reserves the right to alter the charge without prior notice. Submit Business Netvigator Roaming Service Request Form for application.
15. A copy of Business Registration is required for each roaming activation request.
16. For Broadband Usage Plan, each hourly session includes 60 roaming minutes for use at the same broadband roaming location.

Declaration

I understand that my request is subject to the final approval and at the entire discretion of Business NETVIGATOR as stated. The signing of the request form below constitutes an acceptance of the service Terms and Conditions set out on this form and I accept and fully understand those terms and conditions.

Name: _____

Title: _____

Date: _____

 Authorized Signature & Company Chop

For Official Use Only

AM/Salesman Name: _____	Source Code / Staff No.: _____	Segment: BB/CC/GG/CCS/CSL/Others	
Tel: _____	Fax: _____		
Approved by: _____	Name: _____	Title: _____	
	Dept: _____	Order Date: _____	